

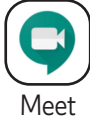


Virtual Patient Visit Instructions:



Download the **Hangouts Meet by Google** app on your smartphone or tablet.

How to download:

1. In the **Play Store** (Android) or **App Store** (Apple® iOS®), download and install the “**Hangouts Meet by Google**” app.
2. Tap “**Install**” or “**Get**” to download and install the **Hangouts Meet** app on your device.
3. After download is complete, tap on the **Google Meets icon**  on your device.
4. Click “**continue**”.
5. If prompted, click “**allow**” the app to access to both the **microphone** and **camera**. If not prompted, go to **settings**, choose the **meet app**, select **microphone** and then turn on.
6. **To join a new Meet video meeting**, the **patient/caller** may have to be signed in to a **Gmail account**. If prompted, click “**Sign In**”
7. **If the patient/caller has a current Gmail account**, click on the correct account and continue to the meeting
8. **If no Gmail account is available**, the **patient/caller** may have to create a new account.
9. A link will be either texted or emailed to you. Click on the link to start your visit.
10. You can use either a **smart phone**, **tablet** or **computer** for your visit, but please make sure that whatever you choose **has both video and audio capabilities**.